

Markets

Following the completion of the improvements in Northallerton High Street, market traders are returning to their normal pitches and work has been done with the communications department to further promote all markets in the district at Bedale, Northallerton, Stokesley, Easingwold and Thirsk. This has included Radio York coming into the area and doing interviews to extol the benefits for people choosing to shop in our excellent markets.

Car Parking

Resurfacing of the majority of the Forum Carpark is planned to commence on the 25th July and will last 5 days. Surfacing works are also in progress at the Northallerton Depot to provide additional operational vehicle parking and materials storage.

Communications

Much work has been done to keep the public informed on the ongoing situation at Linton on Ouse where a change of use is proposed by the Government. Hambleton District Council has been robust in its response to these proposals and the public have been kept fully informed of any developments.

Interest is still high in the Treadmills development and the rich mix of occupants on the site. Press releases are put out on a regular basis to satisfy the public's interest in the new Everyman cinema, C4Di and the Campus at Northallerton.

ICT

The new Disaster Recovery solution is now in place and has been successfully tested. This means that, should we have a major incident resulting in the loss of our ICT infrastructure, we would be able to have everything up and running again very quickly on this new cloud hosted solution.

I believe we are one of the first authorities to implement this technology and a Full Council wide disaster recovery testing is scheduled for the autumn. Well done to all concerned.

Customer Services

The Energy rebate is the main priority for customer services. A £150 rebate is available on completion of the appropriate forms and not a £150 cash back as some members of the public have interpreted the scheme.

The use of online forms is always encouraged and support given to those who struggle with this option and as such it is important our staff remain well trained and supported for us to offer the best service possible.

Local Government Reorganisation

Neil Wattis, LGR liaison officer from NYCC, joined ICT in June for 3 days a week to help establish the ICT service desk in the new Unitary Authority.

Councillor Isobel Sanderson
Portfolio Holder for Governance